

Cookies Policy

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'Essential' cookies are automatically placed on your computer or device when you access our website or take certain actions on our website. 'Non-essential' cookies and other technologies are only placed on your computer or device if you have consented to us doing so. You consent to us placing non-essential cookies on your computer or device by continuing to use our website with your browser settings set to accept cookies.

Cookies may be either "persistent" cookies or "session" cookies: a persistent cookie will be stored by a web browser and will remain valid until its set expiry date, unless deleted by the user before the expiry date; a session cookie, on the other hand, will expire at the end of the user session, when the web browser is closed.

Cookies do not typically contain any information that personally identifies a user, but personal information that we store about you may be linked to the information stored in and obtained from cookies.

We use cookies for the following purposes:

- **authentication** we use cookies to identify you when you visit our website and as you navigate our website;
- **personalisation** we use cookies to store information about your preferences and to personalise the website for you;
- security we use cookies as an element of the security measures used to protect user accounts, including preventing fraudulent use of login credentials, and to protect our website and services generally;
- **analysis** we use cookies to help us to analyse the use and performance of our website and services; and
- **cookie consent** we use cookies to store your preferences in relation to the use of cookies more generally.

Some of our service providers also use cookies and those cookies may be stored on your computer when you visit our website. These are the third-party service providers that store cookies when you visit our website:

- a.) We use Website statistics to analyse the use of our website. This gathers information about our website use by means of cookies. The information gathered relating to our website is used to create reports about the use of our website.
- b.) Our contact form collects information that you submit via email, this can include first name, email address and telephone data to enable you to make an enquiry. We use these details only for the purpose of answering an enquiry and do not store or collect your data.

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- c.) We use Analytics to analyse the use of our website. Analytics gathers information about website use by means of cookies. The information gathered relating to our website is used to create reports about the use of our website.
- d.) We may use a CRM to send e-news bulletins, promotions and offers. You must sign up and give consent to receive our email marketing. This will only be for adults and not children. The CRM uses cookies to enable its members to employ cookies and similar tracking technologies in connection with their use of our Service and to track their contacts or end-users.

You have the ability to accept or decline cookies. Most web browsers automatically accept cookies, but you can usually modify your browser setting to decline cookies if you prefer. If you do not know how to do this, the links below set out information about how to change your browser settings for some of the most commonly used web browsers:

Google Chrome

Mozilla Firefox

Microsoft Internet Explorer

Apple Safari

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